

Link Practitioner

| Identifying facts | |
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| Service Sector | Care Provision |
| Organisational Relationships: | Team Leader This Role |
| Qualification Requirement: | SVQ 3 in Health & Social Care (or willing to achieve) |

MAIN DUTIES

- To get to know each person with whom you work, in order to gain an understanding of their needs, interests, preferences and aspiration.
- To work with individuals, their families, friends and carers (where appropriate) to develop and implement a plan which reflects choices, control, and goals.
- To provide continued support to individuals to enable them to manage the implementation of their plan e.g. recruit and manage any employees or manage their relationship with other provider agencies including Local Authorities.
- To support individuals to review their plan and make changes where necessary.
- To promote and raise awareness of SDS and the brokerage role amongst potential SDS recipients, other professionals, and the general public.

OTHER DUTIES

- To work with the Self-Directed Support Team and Social Work team to manage referrals for people who wish to direct their support needs.
- To make links with professionals in the statutory and voluntary sectors to promote the work of the selfdirected support team.
- To make appropriate referrals to other services.
- To work within Capability Scotland's organisational Policies and Procedures
- To work within SDS values and ethos.
- To keep accurate, confidential case records of all service users who are provided with a service.
- To maintain strict confidentiality in relation to the individual circumstances of carers and service users and

ensure relevant volunteers understand and adhere to our confidentiality and GDPR policies.

- To assist the Service Manager/Team Leader and other staff and volunteers to provide personal outcomes based service and support.
- To assist with support/peer groups and training events where necessary.
- To be committed to working as part of our integrated staff team.
- A commitment to personal and professional development is also expected.
- Occasional weekend and evening work may be required.

PERSON SPECIFICATION

- Minimum SVQ3 in Health and Social Care or working towards (will be willing to work towards).
- Minimum of 3 years' experience of working in the health and social care sector.
- Computer literate
- Clean driving license
- Team worker
- Reliable
- Self-motivated and enthusiastic