

**Capability
Scotland**

here for disabled people

Values Statement

**IF IT
IS TO BE,
IT IS UP
TO ME**



**Our delivery of exemplary care, support
and education reflects our values**

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We ensure our people **grow** and **develop** by:

Voice – encouraging people to communicate

Ambition – being ambitious for all

Listening – being approachable and responsive

Understanding – others' needs and priorities

Empowering – enabling one another to achieve our ambitions

We will: create environments to ensure customers, staff and volunteers are safe • respect diversity and equality • expect honesty • promote inclusion • empower each other • listen and respond to the voice of our customers and staff • provide confidential ways to raise and report concerns

You can find out more on our values or raise any concerns confidentially by emailing: values@capability-scotland.org.uk