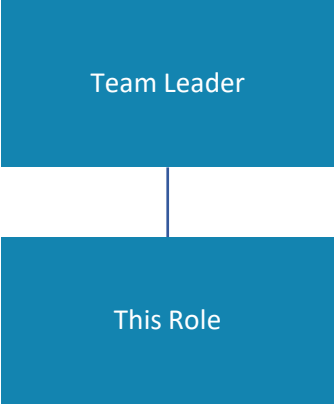


SDS Link Practitioner

Identifying Facts	
Service Sector	Social Care
Organisational Relationships:	 <pre> graph TD TL[Team Leader] --- R[This Role] </pre>
Qualification Requirement:	SVQ Level 3 or willingness to work towards

JOB PURPOSE

This is a public facing role, providing support and advice to people considering self-directed support. The purpose of this role is to work in partnership with the Health and Social Care Partnership, and third sector partners with the delivery of self-directed support options and to ensure that people are empowered in making the right choices around their care.

MAIN DUTIES

1. To get to know each person with whom you work, in order to gain an understanding of their needs, interests, preferences and aspirations.
2. To provide continued support to individuals to enable them to manage the implementation of their plan e.g. recruit and manage any employees or manage their relationship with other provider agencies including Local Authorities.
3. To support individuals to review their plan and make changes where necessary.

4. To promote and raise awareness of SDS and the brokerage role amongst potential SDS recipients, other professionals, and the general public.
5. Provide independent information advice and support on health and social care in Dumfries & Galloway to the general public.

OTHER DUTIES

1. To work with the Self-Directed Support Team and Social Work team to manage referrals for people who wish to direct their support needs.
2. To make links with professionals in the statutory and voluntary sectors to promote the work of the self-directed support team.
3. To work within Capability Scotland's organisational Policies and Procedures
4. To work within SDS values and ethos.
5. To keep accurate, confidential case records of all service users who are provided with a service.
6. To maintain strict confidentiality in relation to the individual circumstances of carers and service users and ensure relevant volunteers understand and adhere to our confidentiality and GDPR policies.
7. To assist the Service Manager/Team Leader and other staff and volunteers to provide personal outcomes-based service and support.
8. To assist with support/peer groups and training events where necessary.
9. To be committed to working as part of our integrated staff team.
10. A commitment to personal and professional development is also expected.

KNOWLEDGE AND SKILLS REQUIRED

1. You will be able to demonstrate passion for our work and a commitment to our values
2. You will be creative and solution-focused in your thinking
3. You will be committed to providing accessible services and understand the complexities this presents across Dumfries & Galloway
4. You will have an understanding of Self Directed Support
5. You will have experience in liaising with families, carers, health and social care professionals
6. Ideally, you will have experience working in social care or a similar setting
7. You will have experience of Microsoft office 365 suite
8. Full Driving License
9. Minimum SVQ3 in Health and Social Care or willingness to work towards

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10. Experience of working in the health and social care sector.

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